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Privacy Policy

Xylem and its operating divisions and subsidiaries (collectively "Xylem") maintain and operate this and other web sites (collectively the "Xylem Sites") and are sensitive to privacy issues on the Internet. Accordingly, Xylem believes that you should know our online information practices, the kinds of information we may collect and how we intend to use this information.

For each visitor to a Xylem Site, we automatically collect the visitor's domain name and/or their IP address.

If you communicate with us by e-mail, we will collect your e-mail address; otherwise, personally identifiable information is only collected on Xylem Sites if you voluntarily choose to provide it. Such personally identifiable information may include your name and/or that of your employer, address, telephone number and e-mail address. If we are requesting personally identifiable information, we will try to let you know how we will use the information at the time we collect it from you, but before you provide it to us.

The information collected may be aggregated to analyze what pages visitors access, the number of visits, average time spent on the site, etc. The aggregated information is utilized to improve the design and content of the Xylem Sites. Usually the personally identifiable information we collect is used to respond to the visitor's inquiry, but in some instances, it may be used for market research or to provide you with information about our own or related goods or services that we believe support your business needs. We may make this information available to our distributors, sales representatives or other business affiliates so that they may respond to a visitor's inquiry or provide information about our own or related goods or services that we believe support your business needs. Alternatively Xylem Sites may provide links to the Web Sites of our distributors, sales representatives or other business affiliates and while we believe they have high standards and respect for privacy, we are not responsible for the content or privacy practices they employ.

Xylem will not sell to third parties any personally identifiable information derived from a visitor's visit to or use of a Xylem Site except as part of the sale of a subsidiary or

of all or substantially all of the assets of an operating division which subsidiary or division collected or uses such information in the ordinary course of business.

You should be aware that

- if we are requested to disclose personal information by law, court of law, or as requested by a governmental or law enforcements authority, we may do so.
- we may pass your personal information or details of your use of the web site to other companies within the Xylem group of companies
- we may share information as necessary to prevent fraud or other illegal activities, such as willful attacks on Xylem's information technology systems, and as necessary to establish or preserve a legal claim or defense.

With respect to cookies: We use cookies to record user-specific information on what pages users access or visit, record past activity at a site in order to provide better service when visitors return to our site, customize Web page content based on visitors' browser type or other information that the visitor sends.

If Xylem's Privacy Policy changes or, if in the future, we intend to use information collected at a Xylem Site in a new manner not previously disclosed to you, we will post such changes on our Sites. Only information collected after such posting shall be subject to the new Policy or will be put to the new use.

With respect to security: We use industry-standard encryption technologies when transferring and receiving consumer data exchanged with our site. We have appropriate security measures in place in our physical facilities to protect against loss, misuse or alteration of information that we have collected from you at our site. We cannot, however, guarantee the security of any such information.

If you feel that a Xylem Site is not following this Privacy Policy, please contact us immediately at +1 914 323-5700 and ask for the office of the General Counsel.